

Restorations

sureCARE[™]
Comprehensive Care Package

Lifetime Non-Prorated Transferable Warranty

Sunrise Windows, Ltd. Warrants to you, the original purchaser of Restorations Windows, that under normal use this product will be free from defects in material and workmanship for as long as you own or reside in the home in which the windows and patio doors were installed.

PVC Frame and Sashes – Lifetime Non-Prorated Transferable Warranty

The welding corners will never separate. The PVC extrusions will not CHIP, CRACK, DELAMINATE, PEEL, FADE, BLISTER, PIT, or WARP for as long as you live in your home. This warranty is transferable to the next homeowner.

Hardware – Balances – Other Moving Parts – Lifetime Non-Prorated Transferable Warranty

All of the hardware (the balances, the tilt latches, the crank mechanism, the rollers and all other hardware components) is warranted against breaking, cracking, or otherwise failing, for as long as you live in your home. This warranty is transferable to the next homeowner.

Insulated Glass – Lifetime Non-Prorated Transferable Warranty

The insulated glass seal will not fail for as long as you live in your home. The insulated glass unit is warranted to be free from material obstruction of vision caused by film formation or dirt collection between the interior glass surfaces under Federal Specification DD-G-451C. Insulated glass with SunBlinds or SunShades between the panes is warranted for 10 years. This warranty is transferable to the next homeowner.

Glass Breakage – Lifetime Non-Prorated Warranty

If the insulated glass in any Restorations window installed in your home should break or crack for any reason, then Sunrise Windows will provide, at no charge, a new piece of insulated glass.

Screen – Lifetime Non-Prorated Transferable Warranty

The screen frame is warranted against cracking, breaking, warping, or otherwise failing for as long as you live in your home. Fiberglass screen cloth will not tear or rip. If it does, Sunrise Windows will provide new fiberglass screen cloth at no charge. This warranty is transferable to the next homeowner.

Installation

Sunrise Windows warrants that the Certified Restorations Professional Contractor will install the windows and doors in your home in accordance with Sunrise Windows factory recommended installation specifications.

Condensation

The appearance of condensation or frost on either the inside or the outside surface of the insulated glass unit does not indicate a defective seal, or an improper installation, or faulty workmanship. This is a direct result of excess moisture in the house or exterior condensation.

Procedure

Sunrise Windows, Ltd., or authorized representative, reserves the right to inspect any window or door for which a warranty claim is made. Sunrise Windows, Ltd. will then forward to the Certified Restorations Professional Contractor the warranted parts at no charge. All claims should be made to the Certified Restorations Professional Contractor. In no event shall Sunrise Windows, Ltd. be liable for special incidental or consequential damages, or for any delays in the performance of the warranty due to circumstances beyond its control.

The Fine Print

Caulking, which is required in most installations, is not covered by this warranty. The only issues which could void this warranty are acts of God, misuse or abuse. For commercial applications, the warranty is limited to 50 years.

Warranty Transfer

This warranty can be transferred to a second homeowner free of charge. Please fill out the warranty transfer card and forward it to Sunrise Windows, Ltd.

Care & Operation

Information

For Your New Restorations Windows



How to tilt in your double and/or single hung windows.

- Unlock sash locks
- Raise lower sash at least 2-3 inches
- Release both tilt latches, and tilt in
- *To tilt in top sash, first tilt in lower sash

How to remove sliding window sashes.

- Unlock sash locks
- Slide inner sash towards center
- Lift sash up and bring bottom towards you
- *Repeat steps 2 & 3 for outside panel

How to operate your operating casement.

- To open – unlock lever on side of window
- Turn crank mechanism to desired position
- To close- crank in opposite direction
- Engage locking lever to fully close and lock window
- *To clean glass – remove screen by pulling inside the house

How to clean your window frames.

Dirt marks can be easily cleaned using most mild soaps and household cleaners.

Warranty Transfer Registration

Property Transferred From:

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____

Property Transferred To:

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____

Mail to Sunrise Windows, Ltd. 200 Enterprise Dr. Temperance, MI 48182.
Attn: Warranty Registration Dept.

Transfer Information:



Transfer Date (mm/dd/yyyy) _____

(Warranty must be transferred within 60 days of property transfer)

Manufacturers Invoice No.: _____

Comments: _____



Original Homeowner Warranty Registration

Name: **ERIC BRASSEUR** Phone: **(757) 897-9651**

Address: **133 APPLE AVENUE**

City: **Hampton** State: **VA** Zip: **23661**

Restorations Professional Information:

Company Name: **Melani Bros., Inc.**

City: **Yorktown** Certification No.: **VA 23693**

City: **17 DH** State: _____ Zip: _____

Installation Information **12/30/2006**

Date of Install: _____ Manufacturers Invoice No.: _____

Mail to Sunrise Windows, Ltd. 200 Enterprise Dr. Temperance, MI 48182.
Attn: Warranty Registration Dept.

In Addition to registering your warranty, please take a moment and fill out the following information. This information will only be used internally for making new product and marketing decisions. We will not contact you by phone, nor will we sell or distribute your information to any other parties.

How old is your home? _____ How long have you lived there? _____
Did you replace all of your windows? Yes No Patio Doors? Yes No

What prompted you to contact your Restorations Dealer?
 Referral Newspaper Radio Television Internet
 Yellow Pages Homeshow Other _____

Why did you replace your windows? Check all that apply.
 Drafty Water Leaks Appearance Poor Operation Other _____

Why did you decide on Restorations Windows?
 Appearance Thermal Efficiency Price Reputation
 Ease of Operation Options Dealer Recommendation
 Comprehensive Warranty Other _____

What other kinds of home improvement projects are you considering in the next 5 years?
 Roofing Siding Kitchen Bathroom Deck/Patio
 Room Addition Remaining Windows/Patio Doors Other _____

Would you recommend Restorations Windows to your friends and family? Yes No

Would you recommend your Restorations Professional to your friends and family? Yes No